



Strategic
SMALL BUSINESS
Solutions 

We provide

Community engagement and facilitation services to
profit and not for profit organisations

Strategies to help achieve the vision and direction of
the group

Workshops to help our clients achieve strategic
planning and key outcomes

A close working relationship with our clients to
identify and clarify key outcomes by engaging and
challenging all participants

Everyone has an Opinion



As a facilitator, we plan, guide and manage
meetings to ensure objectives are identified and
achieved encouraging group participation and
engagement

Contact: info@ssbsc.com.au

Web: www.ssbsc.com.au

Ph: 0409 443 816



Community Engagement

Community engagement works best
when it is open, transparent and
cumulative enabling relationships to
build trust

Stakeholders participate in a variety
of ways and at various levels of
input in identifying the needs,
generating solutions, developing
objectives, planning new initiatives
and clarifying the desired outcome

Agreeing on a clear purpose helps
identify objectives, desired
outcomes and helps to determine
the scope and depth of the
engagement.

This can range from consultation to
involvement in decision making
through to community and voluntary
groups delivering projects and
services

Facilitation Process

Detailed preparation

Clarify and define subject matter

Develop and design relevant
agenda

Co-ordinate stakeholder
participation

Ensure the meeting is structured

Set clear expectations and
objectives

Encourage full participant
engagement

Obtain group agreement

Develop action plans

Assign responsibilities